



Information Network of Kansas Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending June 30, 2008

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For the month ending June 2008

Executive Summary

Kansas.gov is staying very busy and productive as June has come to a close. Some of the high points for this month include:

~The District Courts search tool has reached 87 counties as we added seven additional counties in the month of June.

~Erik Pedersen and I presented an overview of the Kansas Business Center project to a regional meeting of the Kansas Small Business Development Centers (approx. 30 attendees) on June 11th in Pittsburg, KS.

~Kansas.gov was represented at the following conferences:

- Kansas Paralegal Association 31st Annual Meeting & Seminar – June 11th
- Kansas County Treasurers Association Seminar – June 19th

~Creative Services and Marketing continue to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. Updates went live on June 9th and 23rd on the documented rotation schedule.

~2008 Best of the Web application for Kansas.gov (focused on innovation, functionality, efficiency and economy) was submitted to the Center for Digital Government.

~We finished up our year-long CyberTrust Security Management Program in June. Final reports and certification are expected to be delivered very soon. This has been a tremendous effort by the Kansas.gov technical team.

~Shane Myers and I attended the ITIMG and VeriSign meeting on June 25th to discuss the future direction of PKI within the state of Kansas.

Please contact me if you have any questions at 785.296.5275 or via email at lisa@ink.org.

Respectfully Submitted,

Lisa R. Counts

Lisa R. Counts, General Manager

New Service Requests & Contracts for Approval

Service Requests

Service Request 387: Kansas Department of Revenue (KDOR)

Kansas Department of Revenue requests INK assistance in collecting electronic fee-based transactions for a new application that will allow citizens to claim their Homestead Refund online. To qualify for the Homestead Refund program, the claimant must be a Kansas resident, have a total household of \$29,100 or less, and meet one of the following requirements: be 55 years of age or older, OR be blind or disabled, OR have a dependent child under 18 who lived with you all year whom you claim as a personal exemption.

Contracts for Approval

Kansas Department of Commerce (KDOC)

Kansas Department of Commerce requests INK assistance for providing an online conference registration tool (KanPay Express) to collect electronic fee-based transactions.

Jackson County District Court

Jackson County requests INK assistance for providing a transaction fee-based service for online district court searches.

New Applications Deployed

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDOA	KanView - Taxpayer Transparency Act	Feb. 08
KDHE	HOC Criminal Record Check	Mar. 08
KSBEMS	Ambulance License Renewal	Mar. 08
KSBOA	Individual License Renewal	May. 08

Applications in Development

<u>Agency</u>	<u>Service</u>	<u>Targeted Deployment (quarter)</u>
GOV	Grant Portal Phase 3	Q3 08
KBI	Registered Offender 2007	Q3 08
KDHE	HOC Exam Application	Q3 08
KSSBEO	Optometry Portal	Q3 08
KDA	Seed Business License Renewal	Q3 08
KDHE	Change of Address and License Replacement	Q4 08
KIC	Subscriber Account Administration and Self Registration	Q4 08
KDOR	Homestead Claim	Q4 08
KDOA	KBC 2008	Q4 08
OJA	DCRS Instant Access	Q4 08
BOTA	Claim Filing	Q4 08
KCI	Online Store	Q1 09
KSBEMS	Attendant License Verification	Q2 09

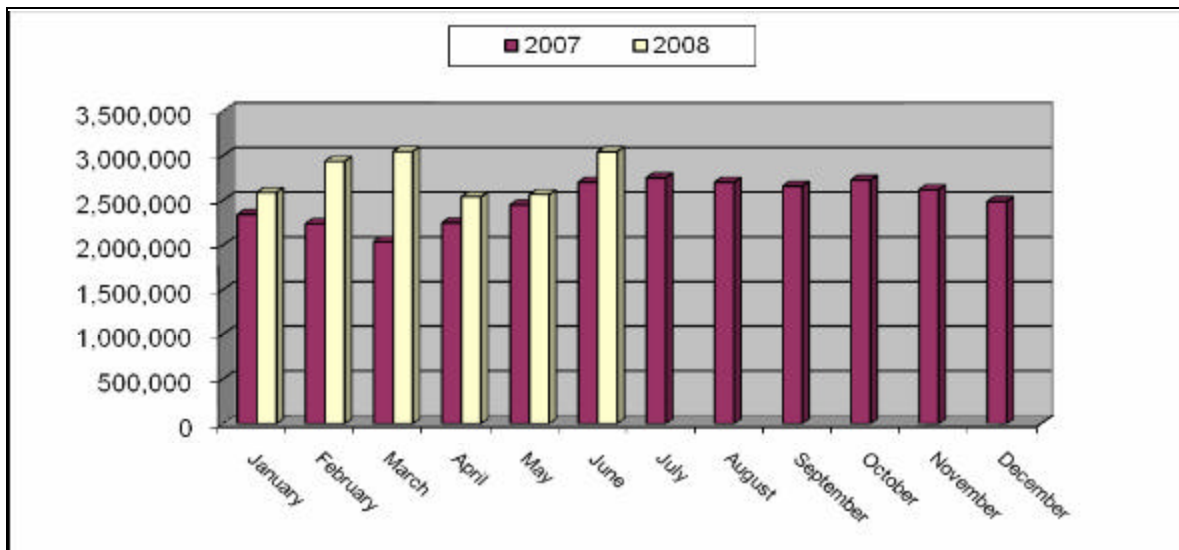
KDOR	CAMA Property Valuation	Q2 09
BOTA	Docket Calendar	Q3 09
KDA	Agri Portal	Q3 09
GOV	Grant Portal Phase 4	Q3 09
BOTA	Final Orders	Q4 09

Project Change Requests

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDHE	Website Error Pages	Jan. 08
KDB	Dental License Verification	Jan. 08
KDHE	License Renewal Jan 08 Mods	Jan. 08
KIC	Remove Bills in Committee table	Jan. 08
KSBN	Nursing License Renewal K-SERV Link	Jan. 08
OJA	DCRS Integrate JoCo	Jan. 08
KSBTP	Renewal Change Fees	Jan. 08
KREC	Renewal Add Disciplinary Question	Jan. 08
KSBA	License Renewal Feb 08 Mods	Feb. 08
KSAG	Amber Alert Change AG Name	Feb. 08
KSBA	License Verification Expand Verification Information	Mar. 08
KREAB	Appraiser License Renewal 2008 Mods	Mar. 08
KSBA	HTML Rpt CEU Text Year Mods	Mar. 08
KSBEAS	Ambulance Post Deployment Modifications	Mar. 08
Legislative	Eliminate Resolutions from Bill Search	Apr. 08
GOV	Add Instructions Link (WAD-050)	Apr. 08
KREAB	Add New Questions (WAD-048)	Apr. 08
KREAB	Add Renewal Report (WAD-049)	Apr. 08
GEC	Campaign Finance	Apr. 08
KSBN	Annual Report 2008 Mods (WAD-034)	Apr. 08
KSBTP	Add allowed number of rows to reports	Apr. 08
KSSOS	Add PA Type	May. 08
KSSOS	AR Change Delete Function	May. 08
KSSOS	Global Changes	May. 08
KSSOS	Incorrect EC Fees	May. 08
KSBA	LR May 2008 Modifications (WAD-045)	May. 08
KSSOS	BESS: Add Trademark/Service -mark link	June. 08
KSSOS	AOI: Change Delete Button	June. 08
BOA	Firm Renewal Add Disclosure Statement	June. 08
KSBOA	CPA: Increase character limit in two fields	June. 08
KSBOA	CPA: Change text CPE page	June. 08
KSBA	Lic Ver Free Mar 08 Mods	Pending
KSBA	Lic Ver Sub Mar 08 Mods	Pending
KIC	KPX 2008 Enhancements (WAD-054)	Pending
KSSOS	UCC: Debtor Termination treated as amendment	Pending
KDHE	HOC LR Import Notification	Pending

KSAG	Concealed Carry May 2008 Form Changes	Pending
KREC	Limit search returns	Pending
KIC	CMS Enhancements	Pending
KSSOS	Name Reservation: Increase Fee	Pending
KSBEMS	Ambulance LR Apr 08 Mods (WAD-051)	Pending
KSBEMS	Attendant LR Import Export (WAD-052)	Pending
KDHE	CRC Modify Subject Processing (WAD-055)	Pending
KSSOS	SOS: AOI: Increase Fee	Pending
KDOL	Modify Failed Payment Processing (WAD-038)	Pending
KSSOS	RO/RA: Increase Fee	Pending
KSSOS	Name Change: Increase Fee	Pending
KSBHA	LR HTML Add Insurance Audit	Pending
KDHE	CRC Add Subscriber Option	Pending
KSSOS	AR: Increase Character Limit on the AG page	Pending
KSSOS	CGS/LGS: Increase Fee	Pending
KSBEMS	Attendant License Renewal Improve Payment Processing	Pending
KDOR	WebFile Payment Date Validation	Pending
OJA	DCRS Add New Name Search Field	Pending
KSSOS	Disso: Remove "delete selected" button	Pending
KDOA	Update KanView for 2008	Pending
KDOL	Add CCD Format	Pending
KDOR	IFTA Renewals 2008 Modifications	Pending
LEG	Create Enrolled Bill Search	Pending
KSSOS	AOI: Signature Organizer/Incorporator	Pending
KDOR	KBC Business Tax Registration IEIN Registration	Pending
KSSOS	BOA: CPA: Add dollar amount	Pending
LEG	Legis: Add Employment Hot Link	Pending
KREC	CEU Error message change	Pending
KSSOS	SOS: Disso: Increase Fee	Pending
KSSOS	KBC Name Availability Content Upgrade	Pending
KSSOS	KBC Name Reservation Content Upgrade	Pending
KSSOS	KBC AOI Content Upgrade	Pending
KDOR	KBC Business Tax Registration Content Upgrade	Pending
KSSOS	KBC BESS Content Upgrade	Pending
KSSOS	KBC Name Change Content Upgrade	Pending
KSSOS	KBC Disso/Withdraw/Cancel Content Upgrade	Pending
KSSOS	KBC RO/RA Content Upgrade	Pending
KSSOS	KBC Annual Report Content Upgrade	Pending
KSSOS	KBC Auth Val Content Upgrade	Pending
KSSOS	KBC CGS/LGS Content Upgrade	Pending
KSSOS	KBC Small Business Training Center Content Upgrade	Pending

Service Visits



Support Statistics

<u>Month</u>	<u>Live Chat</u>	<u>Email</u>	<u>Cases Reported</u>
Jan-08	34	326	40
Feb-08	67	325	58
Mar-08	59	340	37
Apr-08	48	387	39
May-08	49	135	76
Jun-08	57	423	136

Marketing

~Creative Services and Marketing continued to work on the Kansas.gov marketing piece for prospects and existing partners including a call-to-action to visit the Partner Resource Center for more details.

~Creative Services and Marketing continue to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. Updates went live on June 9th and 23rd on the documented rotation schedule. A full description of the Site Promotions Strategy will be unveiled to the INK Board in the July meeting.

~With dedicated funds from the INK board for Marketing in 2008, a Marketing plan was created. Pending approval from the INK Executive Director, Kansas.gov will take action against the plan immediately.

~2008 Best of the Web application for Kansas.gov (focused on innovation, functionality, efficiency and economy) was submitted to the Center for Digital Government.

~Marketing collateral created for the following conferences:

- Kansas Paralegal Association 31st Annual Meeting & Seminar – June 11th
- Kansas County Treasurers Association Seminar – June 19th